

# COMMONLY ASKED ROYAL FILTERMIST QUESTIONS



## How Do I Select the Correct Royal Filtermist for My Application?

Page 152 of this catalog contains some basic sizing information, and you are always welcome to speak to one of our engineers at 1-800-645-4174 if you have any questions. We can also arrange to have one of our local regional managers visit your factory to check out your application and make the appropriate recommendations.

## How Do I Order?

The Royal Filtermist system is sold in the U.S. through an exclusive network of authorized distributors. To find out who your local Royal Filtermist distributor is, please contact our customer service department at 1-800-645-4174.

## How Do Filtermist Units Ship?

All Filtermist FX Series units can be shipped via UPS. Due to dimensional limitations, the floor stand must ship by truck. When ordering multiple units, it is often more cost effective to ship by truck.



## How Do I Install the Royal Filtermist In My Shop?

The Royal Filtermist is a relatively easy piece of equipment to install, and most shops handle their own installations. Detailed instructions are included with each unit.

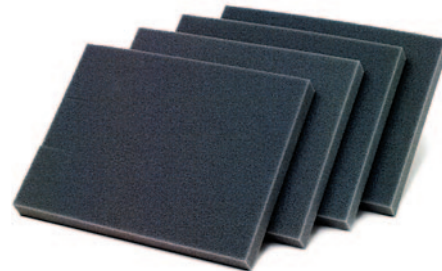
To ensure a smooth installation process, be sure you have ordered all of the necessary mounting and performance accessories. We recommend using the handy checklist featured on page 167. Please note that all accessories offered in this catalog have been tested for performance and safety. Substituting accessories with non-Royal items could void the Filtermist warranty, affect performance, and result in dangerous operating conditions.

## What About Wiring?



The three-phase Filtermist motor must be wired in conjunction with a motor starter switch, which can be purchased through Royal Products. We suggest you have a licensed electrician perform the wiring of the unit. Detailed instructions can be found in the installation manual that is supplied with each unit.

## How Often Do the Drum Pads Need to be Changed?



An important aspect to understand about the Royal Filtermist is that **the drum pads are not filters**. These porous pads are present to slow airflow through the unit, thereby maximizing contact with the drum vanes for greatest overall impaction efficiency.

Because the Royal Filtermist utilizes the mechanical process of centrifugal impaction to eliminate mist, maintenance requirements are minimal. As a result, some customers have reported that they have had units operating for up to five years without ever needing to change the drum pads.

For guidelines regarding Filtermist maintenance, please see page 164.

## What Happens If I Have a Problem?

In addition to our large network of authorized distributors, Royal Products employs Regional Business Managers and over **50 factory-trained representatives located throughout the country**. In the event of a problem that cannot be solved over the phone, we will arrange for a local Royal Products representative to visit your factory and work with you towards a solution. We firmly believe that after-sales support is as important as the sale itself, and we are committed to this effort.